

<b>ANNA MAZOŃ</b> ul. Mała Góra 14 D lok. 103 30-864 Kraków email: drakonaria@drakonaria.com	....., date .....
Name and surname of the customer(s):	..... ....
Address of the customer(s):	..... ....

## Complaint related to electronic provision of services

In regards to the use of the Online Shop / electronic provision of services<sup>\*)</sup> by the Seller using Online Shop I hereby like to submit a complaint related to the following service:

**Service name:**

.....  
 .....

**Problem description:**

.....  
 .....  
 .....  
 .....  
 .....

Yours sincerely,

.....

<sup>\*)</sup> cross out the option which does not apply