

ANNA MAZOŃ ul. Mała Góra 14 D lok. 103 30-864 Kraków email: drakonaria@drakonaria.com, date
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Name and surname of the consumer(s):
Address of the consumer(s)

Complaint for goods

This is to inform that the [product name].....I purchased on [date] is defective.

The defect is as follows:

.....

.....

The defect was found on [date]

With regard to the above, under the Act of 23 April 1964 - the Civil Code, I request the following:

- exchange of the goods under Article 561 § 1 of the Civil Code *)
- repair of the goods free of charge under Article 561 § 1 of the Civil Code *)
- price reduction in the amount of (in words:
.....) PLN. Please return the indicated amount to the account
..... / by postal order to my address, under Article 560 § 1 of the Civil Code *)
- I withdraw from the agreement and request a refund of the goods price to the account..... /by postal order to my address under Article 560 § 1 of the Civil Code *)
- I declare that I purchased the product under a contract directly related to my business activity, and the content of this contract shows that for me it does not have a professional nature, resulting in particular from the subject of my business activity.

YES/NO

Yours sincerely,

*delete as appropriate

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